

JOB DESCRIPTION

Position:	Senior IT	Date:	03-03-25
Report to:	Chief Executive Officer	Department:	Information Technology
Location:	Phnom Penh	Working Time:	Full Time

I. PURPOSE OF THE JOB

Senior Core Banking is responsible for providing support and overseeing day-to-day operations and infrastructure, and responding to develop and implement support plans, managing and resolving customer issues, and troubleshooting operational problems.

II. MIAN OF RESPONSIBILITY

- Monitor and Manage Core Banking System (V-Connect)
- Maintain information security
- Develop and implement troubleshooting for operations
- Provide support when building, deploying, configuring, and supporting the system
- Work with Finance team to support operational issues
- Run procedure end-of-cycle process in V-Connect (Core Banking)
- Perform daily backup of core banking system
- Provide support and troubleshooting related to core banking system EOD;
- Hire and manage information system personnel and contractors to design, develop, implement, operate, and administer computer and telecommunication software, network and information systems
- Document and demonstrate solution by developing documentation, flowchart, layouts, diagrams, charts, Code comments, and clear code
- Ability to establish guidelines, procedures, and methods for software development related to the Core Banking System
- Improve operations and conduct system analysis, recommending changes in policies and procedures
- Support and generate reports (monthly, quarterly, yearly) for business requirements
- Other tasks assigned by Line Manager

III. REPORT

- He/ She will directly report to the Chief Executive Officer.

IV. QUALIFICATION

- Bachelor's Degree in Computer Science or a related field.
 - Maximum 2 years of experience related to Core Banking System
 - Understand programming languages (C, C++, Java, Jbase, database)
 - Understanding of SQL
 - Flexible, problem-solving
 - Good communication
 - Honest, hardworking
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